

Claims

- 5 1. Method of supplying a service or an application, comprising the steps:
a service required by a customer or an application required by the
customer is linked to a QoS category selected by the customer and the
required service or the required application is supplied to the customer with
the QoS category selected by the customer.
- 10 2. Method according to Claim 1, comprising the steps:
a request to supply a service or an application is received from a terminal
of the customer, a request to select one of at least two QoS categories is
transmitted to the customer, the selected QoS category is received from the
15 terminal and the requested service or the requested application is supplied
with the selected QoS category.
- 20 3. Method according to Claim 1, comprising the steps:
a request to supply a service or an application is received from a terminal
of the customer, the request comprises one of at least two QoS categories,
pre-selected by the customer, and the requested service or the requested
application is supplied with the selected QoS category.
- 25 4. Method according to Claim 1, comprising the steps:
a request to supply a service or an application is received from a terminal
of the customer, a saved pre-selection of a QoS category by the customer
is accessed, the service required by the customer or the application
required by the customer is linked to the QoS category pre-selected by the
customer and the required service or the required application is supplied to
30 the customer with the QoS category selected by the customer.

5. Method according to Claim 1, comprising the steps:
a supplied QoS category can be changed by the customer during the
period of supply of a service or an application by transmitting a new QoS
category.
6. Mainframe for supplying services and/or applications for customers whose
terminals are connected to the mainframe, said mainframe being capable,
on request by a customer for a service or application, of supplying this
service or the application with a QoS category corresponding to a QoS
category selected by the customer and/or of changing the QoS category in
a supplied service or a supplied application on receipt of a request from
the customer to change the QoS category.
7. Mainframe according to Claim 6, said mainframe having access to a
memory in which at least one pre-selected QoS category is stored for at
least some of the customers and the mainframe is capable, on request by
a customer for a service or application, of supplying this service or this
application with a QoS category corresponding to the QoS category stored
for the customer.
8. Mainframe according to Claim 6, said mainframe being structured as a
resources management unit, a head end or a base station.
9. Computer program, comprising a computer program code elements which
enable selection of at least one QoS category when the computer program
is run on a computer.
10. Computer program according to Claim 9, enabling selection of
parameters of at least one QoS category.

11. Terminal, comprising a data carrier with a computer program according to Claim 9.
- 5 12. Terminal according to Claim 11, comprising a cable modem, a personal computer, a telephone, a television set, a radio station or a mobile radio unit.
- 10 13. Computer program, capable of linking a QoS category selected by a customer to a service required by the customer or an application required by the customer.